



The Dove Federation Governing Board Newsletter

21st September 2018

Dear Parents

We would like to take this opportunity to welcome new parents and carers to the Dove Federation and to welcome back everyone else after hopefully an enjoyable summer break. The first full week of the term is now complete and new pupils and staff are settling in well.

Parental Drop-in

We would like to invite you to a Drop-in meeting:

Tuesday 25th September 2018 - 2:30pm at Caston School

The meeting is an opportunity to raise any questions you have or to discuss any issues you are concerned about. We will take this opportunity to discuss the school values and to also offer help with food alternatives following the implementation of the Nut-Free Schools as we were made aware some are concerned about this.

Parent Governor

We currently have one vacancy for a Parent Governor. If you are interested in finding out more about the value of being a Parent Governor please contact either school office, and we will get in contact to tell you a little more about the role. If you already are aware of what is involved and just wish to apply the forms are available from the school offices. The application forms need to be handed into the school office for the attention of Angela Charlesworth by 4pm Monday 1st October at the latest.

Governing Board Meeting

For your information the next Governing Board meeting is the 1st October. We will write to you again following this meeting with a further update.

Queries and Complaints

If you have a query about your child's education, please direct it to the class teacher in the first instance. Kitchen staff, office staff, volunteers etc. will not be able to give you information about your child.

If you are unhappy or still concerned about your child's education, then please speak to Mr Cresswell.

If you feel that has not worked in resolving your issue then you may contact the Chair of Governors via the email address: chairofgovernors@thedovefederation.norfolk.sch.uk or by request via the school office.

If it is needed and a complaint needs to be dealt with a Governors panel can then be convened to hear evidence about how the school is not meeting the needs of your child. The panel's decision is final.

Most queries and concerns can be dealt with by the class teacher and they are always your best starting point.

Your Views

We like to hear your views, and parents can do this via the Parent View site from Ofsted, it is very easy to register you just need an email address and the survey will ask you 12 short questions, so it doesn't take long to do. This is the website address: <https://parentview.ofsted.gov.uk/> If you have completed it before you can always revisit your answers and update them to give us your latest views of the school.

We are looking forward to joining with you to make this a successful year for all.

Kind regards

Helen Adshead
Chair of Governors